

What's New in Risk2009™?

This document details the major upgrades included in the Risk2009™ release.

Business Intelligence Module

Standalone module providing ad hoc reporting via a web interface. Functionality includes:

Ad Hoc Reporting and Queries

Ad hoc reporting or querying is provided through the “Answers” component of the module. Functionality includes:

- Logical data structure and naming conventions
- Drag and drop report building
- Saving and modifying reports or build from scratch
- Charts
- Pivot tables
- Sharing of reports including the ability to email reports directly from the module
- Scheduling of reports, including email distribution
- Downloading of reports, tables and charts into excel and other Microsoft Office software

Publishing

The Publisher component of the module allows the creation of highly formatted reports, such as check writing and state reporting forms. Publisher functionality includes:

- Standard reports, such as loss runs
- Customizable reports and the ability for users to create published reports from scratch
- Branding of reports with logos and color schemes
- Formatting of reports using Microsoft Word or Adobe Acrobat

Interactive Dashboards

The dashboards component of the module provides the user with a visual summary of key data. Each user may personalize their own dashboard to show trends and information most relevant to their role. Functionality includes:

- Personalized dashboard
- Fully customizable based on each user's individual needs and role
- Rich user interface and graphics
- Guided navigation to aid dashboard development and provide insight into data trends
- Alerts to help trigger management actions

The Risk2009™ Business Intelligence module uses the Oracle Business Intelligence Enterprise Suite as the underlying technology. This is a web-based software with a thin browser interface. It can be hosted locally or by Computer Risk Management. The module uses an Oracle Business Intelligence server as its database.



In addition to the reporting functionality outlined above, the Business Intelligence module provides:

- Integration to Microsoft office: the plug-in for Microsoft Office embeds up-to-the-minute data from the Risk2008™ into Powerpoint, Word or Excel documents, ensuring that all users are working off the latest information.
- Disconnected Analytics: the full dashboard and ad hoc reporting capabilities are also available offline.

Unbundled Claims Functionality

Risk2009™ uses a modular structure around individual types of claim. This provides an unbundled claims functionality responding to the areas in which users are administering claims. The different claims modules are:

- First incident report: standard module structure on an occurrence basis and feeding the different claims management modules.
- Workers compensation module
- Liability module
- Physical damage and property module
- Cargo, inland marine and OS&D module
- Claims payment and invoicing module: standard module with enhancements specific to individual claim modules.
- Reporting module: standard across all claims management modules

Upgraded Database

Risk2009™ uses a SQL2005 database. All users will be required to upgrade to SQL2005 following the release of Risk2009™. CRM no longer uses SQL2000 in its Risk series as this database is non longer supported by Microsoft.

Contact

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